



FAQ (Frequently Asked Questions) Milwaukee LWML Convention June 22-25, 2023

Q: Where can I obtain information about the convention?

A: Complete convention information is available in the 2022 winter issue of the *Lutheran Woman's Quarterly (LWQ)* and on the LWML website: www.lwml.org/2023-convention. Issues of LWML eNews will also contain convention information. If you do not currently receive eNews, you may subscribe at www.lwml.org/stayintouch for this free virtual publication.

Q: Where in Milwaukee, Wisconsin will the convention be held?

A: The convention venue site is the Wisconsin Center located at 400 W. Wisconsin Avenue, Milwaukee, WI 53203.

Q: How can I register for convention?

A: Convention registration will be done completely online. Information and guidance for how to register is in the 2022 winter issue of the *LWQ*.

Q: When does convention registration open?

A: Early discounted registration at \$160 is 1/9/2023–3/14/23; Regular registration for \$180 is 3/15/23–5/10/23; Late registration of \$205 is 5/11/23–6/10/23. After June 10, 2023, registrations will be taken at the convention and no meals may be ordered.

Q: What is included in the registration fee?

A: The registration fee includes admission to all convention sessions, evening programs, and exhibit hall.

Q: Does a person need to be registered to participate in the servant activities, Mission Riverwalk, purchase catered meals, Friday Fest, sing in the choir, or register their child/youth?

A: Yes, with the exception of the Mission Riverwalk on Saturday. Only registered persons may participate in these activities.

Q: Who may attend the Saturday Entertainment at 7 p.m., Worship Service on Thursday, June 22, 2023, at 7 p.m., and Sunday morning Worship?

A: These are all open to the public and everyone is invited to attend.

Q: Do children need to be registered?

A: Yes. Children under the age of 18 must be registered on the form of a responsible adult, but they are not charged the convention registration fee. Those enrolled in the child/youth programs pay daily fees but not a registration fee.

Q: When do hotel reservations open?

A: Hotel reservations may only be made through the online Convention Registration form. LWML has contracted with several hotels in the downtown area and has secured a discounted group rate. Please, do not call the hotels directly for reservations. For your information, the hotels are listed in the *LWQ* convention insert.



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Q: How do I make reservations for motorcoach hotels?

A: Group reservations will be made through the LWML Housing Manager. These reservations are not made on the online convention registration form.

Q: Will there be shuttle service during convention from hotels to the Wisconsin Center?

A: There will **not** be shuttle service to the Wisconsin Center from the hotels. Downtown hotels are less than six blocks away from the Wisconsin Center. The hotels also do not have shuttle services from General Mitchell Airport (MKE). The LWML has contracted special shuttle services on certain days to and from the General Mitchell Airport (MKE). You must register for the shuttle service through your online registration form for the \$20 fee, tax and tip included. More information on this service will be on the LWML website under the Convention page. Those arriving by bus or train to Intermodal Station will have just a few blocks to walk depending on their hotel location. District Charter Motorcoaches should shuttle their passengers back and forth to convention.

Q. What if I want to register but don't have my flights arranged?

A: You may register online and return later to add your flight arrangements. This also gives you the opportunity to sign up for the shuttle service.

Q: What is the best way to travel to Milwaukee?

A: There are at least four ways to travel to convention in addition to driving yourself. The one you choose depends on where you live, your schedule, and your budget.

1. **CHARTER MOTORCOACH:** Check with your Zone or District President or District Convention Charter Motorcoach Chairman to learn if your district has made plans to come to convention by charter motorcoach. Many districts are making these plans.
2. **AMTRAK:** Arrives in Milwaukee at the Wisconsin Intermodal Station, 433 W. St. Paul Ave., Milwaukee. Opens 5 a.m. and closes 11:59 p.m. Call for reservations (800) 872-7245.
3. **BUS:** Greyhound and Megabus carriers arrive in Milwaukee at the Wisconsin Intermodal Station, 433 W. St. Paul Ave., Milwaukee. Open 24 hours. Call for reservations (414) 272-2156.
4. **AIR:** Airlines that serve Milwaukee include: Air Canada, Alaska Airlines, American Airlines, Delta, Frontier, JetBlue, Southwest, Spirit, Sun Country, and United. You should make your reservations as soon as your plans are definite in order to get the best price and flight schedule. When checking the airlines for flight information on the web, the three-letter designation for Milwaukee General Mitchell International Airport is MKE.

Q: When will tour information be available?

A: Tour information will be available after November 30, 2022, on www.lwml.org/2023-convention.

Q: Is there parking at the Wisconsin Center?

A: Due to the construction of the expansion of the Wisconsin Center, the surface lot between Wells and Kilbourn Avenues will not be available. Ample downtown parking can be found at SpotHero.com. Nearest parking can be found at the following: Hyatt Regency structure at 4th and Wells (750 spaces); Hilton structure one block south on 5th Street (800 spaces); and shops of Grand Avenue structure (1,000 spaces).



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Q: Can we bring in our own food and beverages?

A: **No.** Food and beverages may not be brought onto the premises to be sold, used, or given away without Levy's written consent.

Q: Where would I go if I lost or found an item?

A: In addition to the Host Committee Lost & Found, items that are lost & found after convention hours are returned to the Public Safety Office at 750 North 6th Street or call 414-908-6165.

Q: Does the Wisconsin Center have Wi-Fi available?

A: Complimentary Wi-Fi is available throughout the Wisconsin Center campus, rate limited to 2 Mbps. Additional self-service Wi-Fi speed upgrades are available for purchase via your wireless device.

Q: Is there a Business Center available in the Wisconsin Center?

A: A self-service Business Center is available on the first level of the Wisconsin Center with capabilities that include copying, faxing, and the use of PCs equipped with software for Internet access, word processing, presentation production, and other needs.